Dear Residents of High Meadow Coop:

Hercules, your laundry provider, is changing the Card System in the laundry room and adding Smart Phone App Connectivity.

The Laundry Room Will Be Closed on Wednesday, August 30th, 2023, And Will Reopen in the Evening

Please note – your current Hercules Laundry Card will no longer work with the new revaluing unit.

The new card system will allow you to pay for your laundry by phone, by simply downloading the Hercules CP Mobile App, or you may pay for your laundry using the new Hercules Laundry Card.



(\$5.00 pre- loaded on the new card)

Please use up the balance on your existing laundry card before the new revaluing unit is installed in your laundry room.

Please email us at <u>cardtransfer@hercnet.com</u> with any balances that remain on your card, and we will offer you a full refund. Please put your address in the subject line and include your new card number as well as your old card balance.

The refund will take the form of either of the following options:

- (1) we can add the money directly to your app or
- (2) we can forward you a code to add the value to your new Laundry Card.

Thank you.



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